
HYBRID CLASS FAQ

1. What is 【Hybrid Class】?

They are classes conducted in-house and online simultaneously.

2. Why do you offer 【Hybrid Class】?

- Through the surveys we have conducted, we found out that our students are split between 【Prefer In-house】 & 【Prefer Online】 classes.
- Hybrid class is our solution to catering for both groups at the same time.

3. Can I switch between 【In-house】 & 【Online】 styles throughout the course?

- No, because we can only accommodate 6-8 students in our centre for each class.
- As such, registration for 【In-house】 is based on the “first-come, first-served” policy.
✘ Confirmation only upon registration & payment received.

4. How many students will there be in a class?

In order to control and maintain the quality, all group classes will be capped at 16-20 people, unless otherwise specified.

5. If (unfortunately) we are forced to have another MCO, what will happen to those who signed up for the in-house classes?

We seek for our students understanding and would recommend for them to continue the classes online instead.

If students refuse, a refund for the unused portion of the fee could be requested, but kindly take note that handling charges of RM50 will be imposed for any refund requested.

Students can also opt to wait until the restriction order is lifted. The availability of the class however will only be announced later.

6. What payment method do you accept?

We accept online banking only.